

Pilates Based Body Awareness: A Very Important Question Answered

Does PBBA give refunds on unwanted classes?

We cannot give refunds (i.e. give you your money back) once you've paid for a class or course. Here are the alternatives.

Group Course

You may

- Use the swap-in system
- Defer the start of your course by one month (a fee of £15 applies)
- Apply for a credit note / put your course on hold if one of the following applies: serious illness, illness / death of a close family member, pregnancy, broken limbs, flooded home, impending operation etc.

Private Class

You may postpone a private for up to two weeks: it will be rescheduled for when Chris has a free slot. If you have lost 25% or 100% of the studio rent (see Urdang Ltd, Terms of Trade / UK Foundation for Dance, Terms of Trade) you will have to cover this cost.

At her discretion, and upon written application explaining circumstances, Chris may be able to extend the period of postponement for up to four weeks.

Thank you for taking the time and trouble to read this.