

Pilates Based Body Awareness: A Very Important Question Answered

Does PBBA give refunds on unwanted classes?

PBBA does not give refunds (i.e. give you your money back). Once you've paid for a class or course the transaction is confirmed and binding. However PBBA would like to offer the following alternatives.

Group Classes

You may

- Use the swap-in system
- Defer the start of your course by one month (a fee of £15 applies)

Apply for a credit note / put your course on hold if one of the following applies: serious illness, illness / death of a close family member, pregnancy, broken limbs, flooded home, impending operation, banking error (please see also [Procedures for Joining and Resigning](#))

Private Class

You may postpone a private for up to two weeks: it will be rescheduled for when Chris has a free slot. If you have lost 25% or 100% of the studio rent (see Urdang Ltd, Terms of Trade / UK Foundation for Dance, Terms of Trade) you will have to cover this cost.

At her discretion, and upon receiving written explanation of circumstances, Chris may be happy to extend the period of postponement for up to four weeks.

Thank you for taking the time and trouble to read this.